



RBC One | Two-factor authentication

RSA SecurID Readiness Checklist

In advance of RBC Investor & Treasury Services' (RBC I&TS) implementation of two-factor authentication using an RSA SecurID software token, please review the three-step checklist below.

1. Confirm Software

RBC I&TS is supporting RSA SecurID on the following platforms/devices. If your firm does not support any of those listed below, please contact your RBC I&TS representative.

Computer	Software	Supported Platform
Windows	RSA SecurID® Software Token 5.0.2	<ul style="list-style-type: none">Windows 10 32-bit and 64-bitWindows 8.1 32-bit and 64-bitWindows 7 Enterprise 32-bit and 64-bitWindows 7 Professional 32-bit and 64-bitWindows Vista Business SP1 and SP2 32-bit and 64-bitWindows Vista Enterprise SP1 and SP2 32-bit and 64-bit
macOS X	RSA SecurID® Software Token 4.2.1	<ul style="list-style-type: none">macOS Catalina (version 10.15, 64-bit)macOS Mojave (version 10.14, 64-bit)macOS High Sierra (version 10.13, 64-bit)macOS Sierra (version 10.12, 64-bit)
Mobile	Software	Supported Device
Android	RSA SecurID® Software Token 2.7.1	<ul style="list-style-type: none">Android smartphones or tablet running Android OS 4.1 or later
Apple iOS	RSA SecurID® Software Token 2.7.1	<ul style="list-style-type: none">iOS devices running iOS 10 or later.

2. Verify you can install the RSA SecurID application that aligns with your operating system (e.g., Windows/Mac/Android/Apple iOS)

The application can be downloaded using the following links.

- Windows: <https://community.rsa.com/docs/DOC-73395>

The screenshot shows the RSA Link community page for "RSA SecurID Software Token 5.0.2 Downloads for Microsoft Windows". The page header includes the RSA LINK logo, navigation links (Home, My Cases, Products, Support, RSA Ready, RSA University), and a search bar. The breadcrumb trail is: All Places > Products > RSA SecurID Access > RSA SecurID Software Token for Microsoft Windows > Documents. The document title is "RSA SecurID Software Token 5.0.2 Downloads for Microsoft Windows" with 0 likes and 0 comments. It was created by the RSA Link Team on Mar 15, 2017, and last modified by RSA Link Admin on Feb 15, 2019. The document version is 14. Under the "Release Download" section, there are two links: "RSA SecurID Software Token 5.0.2 for Microsoft Windows (64-bit)" and "RSA SecurID Software Token 5.0.2 for Microsoft Windows (32-bit)". Each link is followed by a SHA256 hash. Red arrows point to the download links.

RSA SecurID Software Token 5.0.2 Downloads for Microsoft Windows

Document created by **RSA Link Team** on Mar 15, 2017 • Last modified by RSA Link Admin on Feb 15, 2019 • Version 14

Release Download

- [RSA SecurID Software Token 5.0.2 for Microsoft Windows \(64-bit\)](#)
SHA256:
5ac152dd8db520d504d33e4fdc3b37c379764a5ede5ee7c5d5f5e0ad8d3d6be1
- [RSA SecurID Software Token 5.0.2 for Microsoft Windows \(32-bit\)](#)
SHA256:
a214460fdcd99a058167b9044949dfff502f91b943b20714390853c669b5bf7

- Mac: <https://community.rsa.com/docs/DOC-62004>

The screenshot shows the RSA Link community page for "RSA SecurID Software Token 4.2.1 for Mac OS X Downloads". The page header includes the RSA LINK logo, navigation links (Home, My Cases, Products, Support, RSA Ready, RSA University), and a search bar. The breadcrumb trail is: All Places > Products > RSA SecurID Access > RSA SecurID Software Token for Mac OS X > Documents. The document title is "RSA SecurID Software Token 4.2.1 for Mac OS X Downloads" with 0 likes and 0 comments. It was created by the RSA Link Team on Nov 3, 2016, and last modified by Andrea Taylor on Dec 13, 2018. The document version is 9. Under the "Release Download" section, there are two links: "RSA SecurID Software Token 4.2.1 for Mac OS X Downloads" and "Release Notes". The first link is followed by a SHA256 hash. A red arrow points to the download link.

RSA SecurID Software Token 4.2.1 for Mac OS X Downloads

Document created by **RSA Link Team** on Nov 3, 2016 • Last modified by **Andrea Taylor** on Dec 13, 2018 • Version 9

Release Download

- [RSA SecurID Software Token 4.2.1 for Mac OS X Downloads](#)
SHA256:
e3d796f263cbdbc4a6c870931e469c64e8c8ffb14aa8a
e68b4036cee0eeb0c04
- [Release Notes](#)

- Android: <https://play.google.com/store/apps/details?id=com.rsa.securidapp>
- iOS/iPhone: <https://apps.apple.com/ca/app/rsa-securid-software-token/id318038618>

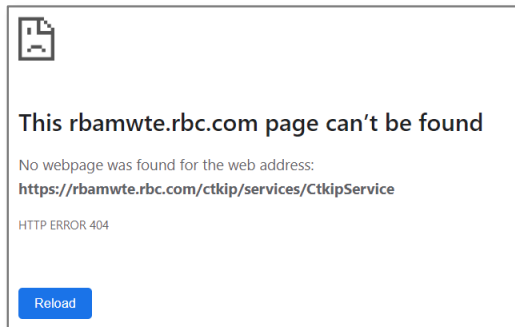
3. Verify you can connect with the RBC URL

To successfully activate the token and generate passcodes, please ensure your devices are able to connect with the following URL: **<https://rbamwte.rbc.com/ctkip/services/CtkipService>**

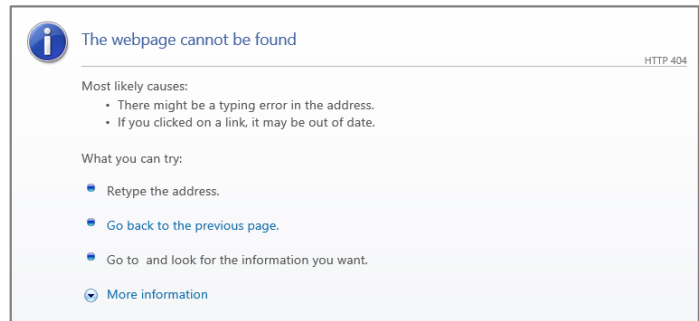
Note: If your PDF reader asks if you want to connect to the site, please confirm and continue. When your browser opens, you can expect to see an HTTP 404 error, which means you have successfully connected. You will **not** see an html web page.

The following screenshots indicate a successful connection and you are ready to implement the RSA SecurID two-factor authentication solution.

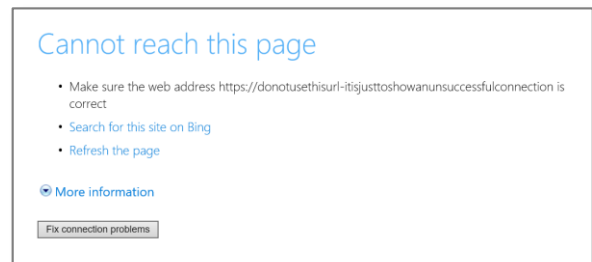
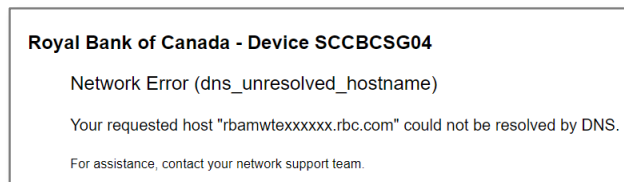
■ Google Chrome:



■ Internet Explorer:



Receiving a message similar to those below, indicates you have **not** successfully connected. Your network configuration may be blocking your access and you will need to resolve prior to implementation.



Additional resources

The following RSA release notes may be useful:

- Windows: <https://community.rsa.com/docs/DOC-73384>
- macOS: <https://community.rsa.com/docs/DOC-100139>
- Android: <https://community.rsa.com/docs/DOC-85741>
- iOS: <https://rsa.jiveon.com/docs/DOC-85576>

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